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PATENT APPLICATION
Attorney Docket No. A2038-US-NP
Examining Group 3627

CERTIFICATE OF TRANSMISSION

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Kathleen Schirtz
Kathleen Schirtz

October 15, 2004
Date

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: Vincent Vaccarelli et al.)	Confirmation No.: 4221
)	
Appl. No.: 10/083,263)	Art Unit: 3627
)	
Filed: February 25, 2002)	Examiner: Kramer, James A.
For: CUSTOMER SATISFACTION SYSTEM AND METHOD		

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION UNDER 37 CFR 1.114

Sir:

This is in response to the Final Office Action mailed May 17, 2004, in the above-identified application. Applicants request continued examination of this application.